



Pro Core Facilities AMC Contract

Section 1: Annual Maintenance Packages

We offer three annual maintenance packages, designed to meet the highest standards of property maintenance:

- PPI Essential
- PPI Plus
- PPI Premium

Section 2: Service Package Details

Description of Service	PPI Essential	PPI Plus	PPI Premium
Planned Preventive Maintenance (PPM)	1 PPM Visits/Year	2 PPM Visits/Year	4 PPM Visits/Year
Call-Outs Per Year	12 Calls	24 Calls	Unlimited
Move-In and Move-Out Inspections	Excluding	Included	Included
Emergency Call Response Time	Within 2 Hours	Within 2 Hours	Within 2 Hours
Reactive Call Response Time	Within 48 Hours	Within 24 Hours	Within 24 Hours
Complimentary Painting	N/A	N/A	1 Per/Year

Studio	1,250/-AED Item Replacement Threshold (200/-AED)	1,450/-AED Item Replacement Threshold (300/-AED)	1,550/-AED Item Replacement Threshold (500/-AED)
1BHK	1,450/-AED Item Replacement Threshold (200/-AED)	1,550/-AED Item Replacement Threshold (400/-AED)	1,750/-AED Item Replacement Threshold (700/-AED)
2BHK	1,550/-AED Item Replacement Threshold (300/-AED)	1,550/-AED Item Replacement Threshold (500/-AED)	1,850/-AED Item Replacement Threshold (800/-AED)
3BHK	1,650/-AED Item Replacement Threshold (400/-AED)	1,750/-AED Item Replacement Threshold (600/-AED)	2,050/-AED Item Replacement Threshold (900/-AED)
4BHK	1,850/-AED Item Replacement Threshold (500/-AED)	1,950/-AED Item Replacement Threshold (700/-AED)	2,150/-AED Item Replacement Threshold (1,000/-AED)





Section 3: Reactive Maintenance Services

- AC Repairs
- Plumbing Repairs
- Electrical Repairs
- Civil & Carpentry Repairs

Section 4: Emergency Call-Outs

- Complete electrical failure.
- Water line breakages or flooding.
- Total water supply failure.
- AC failure affecting the entire property.

Section 5: Scope of Work

- Air Conditioning
- Electrical
- Plumbing
- Civil & Carpentry

Section 6: Inclusions

- Periodic maintenance scheduled as per the service scope.
- Duct cleaning on accessible areas
- Any additional work shall be inspected free, but shall be quoted separately
- Move In – Move Out Inspection only

Section 7: Complaint Method

Contact Number	Email
0505186466	info@propropertyinvestment.ae

All promotional offers are subject to specific eligibility requirements and limited availability, ensuring that terms and conditions apply to every service.

